

"DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE FEEPHONES. OFFICIAL DOD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES." "DOD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DOD telephones constitues consent to communications security telephone monitoring in accordance with DOD Directive 4640.6."

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# GENERAL INFORMATION REPORTING TELEPHONE PROBLEMS FEATURES QUICK REFERENCE LIST

PACAF DIRECTORY: <u>PACAF Phonebook</u>
DSN DIRECTORY: <a href="http://www.disa.mil/gs/dsn/dsn\_directory.html">http://www.disa.mil/gs/dsn/dsn\_directory.html</a>

#### GENERAL INFORMATION

- 1. Authorization to Use the U.S. Forces System. U.S. Forces Military Personnel, DoD Civilians, and direct hire Local National personnel employed by the United States Forces Korea (USFK) or other U.S. Government Agencies only, are authorized to use the Defense Switched Network (DSN) telephone system. Invited contractors and personnel associated with, or employed by the U.S. Forces Korea are also authorized to use the DSN telephone system.
- 2. Defense Switched Network (DSN). DSN is the principle long-haul, non-secure, common user voice communications network in the Defense Information System Network (DISN). It provides non-secure direct dialing service throughout the world, using a combination of government-owned and leased automatic switching facilities. The primary mission of DSN is to support operations, intelligence, logistics, diplomatic and administrative communications. This system is extremely busy throughout the Pacific area. Therefore, it is imperative all DSN calls:
  - a. Be limited to official business.
  - b. Be placed only when the situation precludes use of the more economical mail and message systems.
  - c. Be limited in duration, normally not more than 5 minutes.
  - d. Be assigned a precedence level that is equal to the subject matter of the call.
  - e. Be subject to communications systems management monitoring at all times.
- **3. Security.** The DSN telephone system is NOT A SECURE SYSTEM. Classified information is NOT to be discussed over the telephone without the use of a secure telephone such as a STU-III.

#### 4. Precedence.

- a. The National Communications System (NCS) established a voice precedence system in NCS Memorandum 1-70, dated 14 February 1970. This system was adopted throughout DoD and is called the Joint Uniform Telephone Communications Precedence System. The effectiveness of this system depends on the cooperation and understanding of all DSN users do not abuse it.
- b. Specifically, the only authorized precedence categories are:
  - i. IMMEDIATE. The IMMEDIATE precedence is reserved for vital communications which:
    - (1). Have an immediate operational effect on tactical operations (such as, emergency weather reports and vital reports from vehicles in motion).
    - (2). Directly concern safety or rescue operations (such as, vital actions in progress reports and intelligence reports or natural disasters).
    - (3). Affect the intelligence community's operational role (such as, vital damage reports and emergency circuit restoration orders).
  - ii. <u>PRIORITY</u>. The PRIORITY precedence is reserved for calls which require prompt completion for national defense and security, for the successful conduct of war or for the safeguarding of life or property. Normally, PRIORITY is the highest precedence authorized for administrative matters for which speed of handling is paramount.

iii. <u>ROUTINE</u>. The ROUTINE precedence is used for all other DSN calls. All calls handled by the military switchboards are assumed to be ROUTINE unless the caller indicates otherwise.

#### 5. Off-Net/Conference Calls.

- a. Off-Net Calls: Calling from a military telephone system to a commercial telephone system.
  - i. Off-netting calls to a Korean commercial number for official business must have a control number. Emergencies will be handled on a case by case basis. Off-netting calls for nonofficial business are not authorized.
  - ii. Off-netting at the distant end is at the discretion of the local commander.

#### b. Conference Calls:

- i. All official DSN users can make conference calls within country, but must have control numbers for DSN conference calls.
- ii. Conference calls should be arranged with the chief telephone operator.

#### 6. Use of Telephone System, Official Phones on Osan AB

- a. There are many different classes of phone service and calling areas for official phones. There are 4 areas that apply to almost all telephone system users (from least to greatest).
  - i. Osan AB only Class-C service can only call on base numbers.
  - ii. Korea Wide Korea wide service can call on base and Korea wide DSN numbers.
  - iii. PACAF Wide Class-A PACAF wide service can call any number on base, Korea wide DSN and PACAF DSN.
  - iv. CONUS CONUS service can call any on base, Korea wide DSN, PACAF wide DSN and CONUS DSN numbers including Alaska.
- b. How to make calls from official phones at Osan AB. Note: AFI 33-111 prohibits the use of official telephones for unofficial toll calls. The Air Force will not pay for unofficial toll calls placed from official telephones (31 United States Code (U.S.C.) 1348).
  - i. To make a call from a class C phone to a number on OSAN simply dial the 784 prefix followed by the desired four digit extension. To make any other calls you will need operator assistance.
  - ii. To make a call from a Korea wide phone simply dial the three digit DSN prefix and the four digit extension you desire. Calling outside of Korea requires operator assistance.
  - iii. To make a call from a PACAF wide phone dial the three digit DSN prefix followed by the desired four digit extension. To call outside of PACAF including Alaska you will need operator assistance.
  - iv. To make CONUS calls on a PACAF wide dialing access phone or lower you must obtain a Telephone Control Number and dial 0 for Osan operator assistance. Alaska dialing requires the same procedures as CONUS.
- c. Telephone Control Numbers (TCNs). TCN's are issued by each unit's Telephone Control Officer (TCO) for DSN calls outside the Pacific area, for all IMMEDIATE precedence calls and all official commercial long

distance calls. TDY personnel should contact the TCO of their sponsoring unit on Osan AB. The calling party should ask for the DSN operator number, in case the call is preempted or disconnected for any reason. If the call must be reestablished, ask for the operator by number. All calls requiring a Telephone Control Number must be logged onto an AF Form 1072 (Authorized Long Distance Call Record).

- i. Personnel will need to provide the DSN operator with the following information:
  - (1). Your DSN control number.
  - (2). Your rank and name.
  - (3). Your organization and phone number.
  - (4). The phone number you are calling.
  - (5). Any additional information required.
- ii. To access the DSN operator dial:
  - (1). "194" for ROUTINE calls.
  - (2). "193" for PRIORITY calls.
  - (3). "192" for IMMEDIATE calls.

#### 7. Unofficial Phones on Osan AB.

- a. There are 2 types of unofficial phones or private use phones at Osan AB.
  - i. Class B1 which is personal residence phone.
  - ii. Class B2 which is a private business phone.
- b. Both class B1 and B2 instructions and dialing capabilities are the same.
  - i. The calling areas for class B phones are Korea wide DSN, Korea wide commercial, and on base areas. These phones can also accept incoming commercial and DSN calls.
  - ii. You may not accept collect phone calls on class-B phones. Although members pay for the telephone service, they must agree not to accept collect charges before service will be installed. Members who accept collect phone calls are subject to collection action for the charges and possible disciplinary action. The Air Force reserves the right to enter premises where such telephones are provided to inspect, repair, or remove equipment.
  - iii. To make calls to an off base Korean number dial 99 then the seven digit number you desire. There will be no dial tone after the 99 simply continue dialing.
  - iv. To make Korea wide DSN calls use the three-digit DSN prefix and the four-digit extension you desire.
- c. To activate or terminate class B phone service, go to bldg. 949, room 232 and apply. For more information concerning class B telephones call 784-3215.

#### 8. Calls from Song Tan City.

#### a. For "EMERGENCY 911" service from:

- i. Song Tan City dial 661-9111
- ii. Cell Phones dial (031) 661-9111
- b. To call Osan AB from Song Tan City dial 660 for 783-XXXX and 661 for 784-XXXX numbers followed by the four digit base number (661-XXXX). You WILL NOT hear a dial tone after the 661 has been dialed.
- c. To call Osan AB Telephone Operator dial 661-1110
- d. Long distance calls cannot be made from Song Tan City through Osan AB. The Osan AB operator DOES NOT provide information services for Song Tan City subscribers.

#### 9. Calling Osan AB from Other Cities.

- a. In Korea. To reach OSAN AB via Korean Commercial Long Distance Service dial the following numbers 31-660-XXXX for all 783 numbers and 31-661-XXXX for all 784-XXX.
- b. In U.S.A. To reach Osan AB via commercial long distance service dial:

For all 783-XXXX numbers: 011-82-31-660-XXXX For all 784-XXXX numbers: 011-82-31-661-XXXX For 0505-122 (SSRT) numbers: 011-82-31-617-XXXX

#### 10. Minimize.

- a. Military communications systems are engineered to provide adequate handling of normal day-to-day message traffic volumes and a limited spare capability for contingencies. When an emergency arises, the systems are not able to cope with the normal traffic volume plus the additional traffic load that the emergency creates. To issue prompt transmission of vital messages, action must be taken to confine the traffic load to the system capability. This is done by imposing MINIMIZE on the users of the system.
- b. MINIMIZE means: "It is now mandatory that normal message and/or telephone traffic, i.e., traffic other than that related to the emergency, must be reduced drastically in order that vital messages connected with the situation at hand shall not be delayed."
- c. When a decision to impose MINIMIZE has been made, two things must be achieved concurrently and quickly:
  - i. Users of the communications systems affected must be notified to apply stringent controls on their input into the system.
  - ii. Communications stations in the areas affected must be notified to reduce volume of traffic already in the system.
    - (1). When MINIMIZE has been imposed, individuals authorized to approve long distance telephone calls will review all requests for placing long distance telephone calls not yet authorized and all subsequent requests to make calls to ensure that:
  - iii. Each call authorized for transmission meets the provisions of the restrictions in force.
    - (1). Each call must be vital. A vital call is one, which must be made in order for the command or activity concerned to accomplish its mission under prevailing emergency conditions.

- (2). If not vital, each call must be of one of the categories which specifically exempted from the provisions of MINIMIZE.
- d. The lowest precedence which will ensure necessary speed of service has been used.
  - i. Types of calls exempt from MINIMIZE, when the caller uses the phrase "MINIMIZE CONSIDERED" are:
    - (1). Those containing critical intelligence.
    - (2). Those containing status information or instructions pertaining to the communication system affected by MINIMIZE.
    - (3). Those relating to aircraft movement.
    - (4). Those relating to movement of fleet units.
    - (5). Those relating to movement of troops.
    - (6). Those relating to logistical and statistical activities having a bearing on operational readiness.
    - (7). Those containing perishable weather information.
    - (8). Those relating to continuing Research and Development programs vital to the national interest.
    - (9). Those relating to serious illness, accident or death involving Department of Defense personnel (military, civilian or contract) or members of their immediate family.
- e. Commercial communications systems are not affected by imposed MINIMIZE procedures.
- f. When MINIMIZE is in effect, switchboard operators will challenge all originating calls in the following manner" "Sir/Ma'am, MINIMIZE is in effect; only vital calls will be accepted." If the caller states, "MINIMIZE CONSIDERED," the operator will complete the call. If the call doesn't meet the requirements as stated in paragraph "e" above, the caller will be requested to place their call subsequent to MINIMIZE being lifted.

#### 11. Subscriber Responsibilities.

- a. The telephone subscriber/user must not alter any telephone instrument, associated wiring or otherwise tamper with the telephone installation. In the event of unauthorized alteration or movement of Government equipment, the 51CS/SCM may suspend or terminate service without notice.
- b. Directories will not be furnished to individuals or organizations other than U.S. Government agencies and authorized contractors.
- c. Superseded telephone directories will not be sold as scrap paper, or otherwise disposed of outside the U.S. Forces area. When a new edition is distributed, the superseded directories will be destroyed by shredding, burning or tearing into small sections. For diskettes, the user can just write over the old information or reformat the diskette as necessary.
- **12. Telephone Abuse.** Telephone instruments that have been stolen, lost, or damaged will not be replaced until a report of survey or investigation report is provided to the 51 CS.
- **13. Personal Long Distance Telephone Calls.** There are two ways in which commercial long distance calls can be made:
  - a. All major long distance services. They can be accessed with any phone by dialing the appropriate number (AT&T, 550-HOME; MCI, 550-CALL; and Korean Telephone 550-CARD). Only collect and calling card calls may be made. This service is available 24 hours a day, seven days a week.
  - b. Morale Cards Each member assigned to Osan AB can be issued a morale calling card with 60 minutes of calling time per month if desired. The procedures for making a morale call from Osan AB are:

- i. Dial 784-0002 from any military phone or 661-0002 from any commercial phone.
- ii. At the Voice Prompt Enter PIN number
- iii. Press the # Key
- iv. Dial the DSN Number including DSN Area Code

DSN Area Codes: (EX: CONUS = 312, ALASKA= 317, EUROPE= 314, PANAMA= 313, SAUDI= 318)

- v. The card is set with a one-minute delay. This means that when you call, you have 60 seconds to talk or be kept on hold until you start getting charged.
- vi. The operator on the distant end may have different guidelines on time limitations. You are subject to that base's rules.
- vii. At the beginning of the month the minutes will be recharged back to 60 minutes whether they have been used or not. And will be deactivated upon the person's DEROS.
- viii. If person extends, have the person report to the helpdesk with a copy of their orders showing the extension and their card will be updated.
- **14. Nuisance Calls.** Subscribers receiving abusive, obscene, or offensive telephone calls are requested to immediately notify the <u>Security Forces</u>, using a different telephone, if possible. This allows for easier telephone tracing. Telephone maintenance/operations personnel <u>will not</u> trace calls unless request is received from the Security Forces.
- **15. Telephone Requirements.** To activate, terminate or upgrade official telephone service, contact your Unit Telephone Officer (TCO) or Unit Requirements Officer (URO) and summit a requirement in PWRR. All requests will be submitted to 51 CS/SCX, Requirements Processing Section, 784-2666.
- **16. Reporting Directory Changes.** To report changes or improvements to this telephone directory contact your unit Telephone Control Officer (TCO). If you do not know you're who your unit TCO is contact the Wing TCO at 784-3215.
- **17. Reporting Telephone Problems.** All telephone problems should be reported by dialing 784-2666, then selecting the Telephone Trouble Desk option in the call tree. Be prepared to give the following information and choose which examples best describe your problem.

a.	I would like to report trouble on phone number 783-XXXX/784-XXXX.
b.	My name is
c.	I am located in building, room
d.	The trouble is (use one of the following examples):
	<ul> <li>i. No dial tone.</li> <li>ii. Static on line.</li> <li>iii. Circuit drops off before called party answers.</li> <li>iv. Keep getting wrong number.</li> <li>v. Cannot break dial tone.</li> </ul>

**18. Reporting Bomb Threats.** Subscribers receiving bomb threat calls are required to immediately use the AF Form 440 (Bomb Threat Aid) to gather as much information from the caller as possible. Then, notify the Security Forces immediately, using a different telephone, if possible (to make call tracing easier).

#### **WARNING:**

vi. Other

INFORMATION ON ALL OUTGOING LONG DISTANCE CALLS WILL BE RECORDED BY THE BASE TELEPHONE SYSTEM.

#### **GUIDELINES:**

The telephone system will keep a record of the following information on each outgoing long distance call: The number used to place the call, the number that was dialed, the date, the time, and the length of the call. Telephone control officers are required to validate and verify these calls as being official or unofficial using available information and the AF Form 1072. These records become legal documents when investigating placement of unofficial calls.

It is the duty of all telephone users on Osan Air Base to immediately report any abuse of the base telephone system to their commander.

#### USE OF THE MILITARY SYSTEM

#### **FEATURES:**

#### 1. CALL FORWARD:

<u>To activate</u> - Lift handset, dial \*72, listen for dial tone, dial number where calls are to be forwarded, hang up. <u>To cancel</u> - Lift handset, dial \*73, listen for dial tone, hang up.

#### 2. CALL PICKUP:

To activate - Lift handset, dial 111 or \*77, answer call.

#### 3. **PERMANENT HOLD:**

<u>To activate</u> - Depress hook switch, flash button, or link button listen for special dial tone, dial \*80, hang up. (Your call is now on hold: if you hang up, your phone rings intermittently to remind you; if you do not hang up, there is no ring)

To deactivate - Lift handset.

#### 4. RING AGAIN:

<u>To activate</u> - Depress hook switch, flash button, or link button, listen for special tone, dial \*78, hear regular dial tone, hang up.

To respond - listen for short bursts of ringing, lift handset (number is automatically dialed.) *To deactivate* - Lift handset, dial \*78, listen for dial tone, hang up.

#### 5. LAST NUMBER REDIAL

<u>To activate</u> – Depress ## and it will dial the last number dialed on that particular phone.

#### 6. TO TRANSFER/CONFERENCE A CALL:

- a. Inform the caller that you are transferring/conferencing the call.
- b. Without hanging up, depress the hook switch, flash button, or \*85, or link button. The user will hear the three quick beeps, then the dial tone.
- c. Dial the number you wish to TRANSFER/CONFERENCE to. Ringing will be heard until the third party answers. Once the third party answers, the feature user phone is connected to the third party and the original (incoming call) party cannot hear the conversation.
- d. At this point the feature user can CONSULT, CONFER, or go to the next step for TRANSFER.

e. Once the third party is aware that TRANSFER is about to occur, the user hangs up. The call is then transferred and the feature user's telephone is free to receive or place other calls.

#### 7. **COMMERCIAL LOCAL ACCESS:** Dial 99

8. **OPERATOR ASSISTANCE:** Dial 0

#### 9. **PERMANENT HOLD**

a. The "Permanent Hold" feature allows users to hold a call, without operator assistance, so that one may leave the telephone to reach desired information. While on HOLD, the hand piece is hung up, thereby upholding COMSEC practices by avoiding the broadcasting of background sounds and conversations. The telephone will ring every 60 seconds (with a short burst of ringing) to remind the user that a party is on HOLD. If the hand piece is left off after the call is placed on HOLD, no ring-reminder is given and the user must use hook switch flash to retrieve the party on HOLD. HOLD is only used when a call is in progress. HOLD cannot be activated during a conference. The two parties can put each other on HOLD simultaneously.

#### b. TO ACTIVATE PERMANENT HOLD:

- i. Inform the caller that you are placing the call on HOLD.
- ii. Without hanging up, flash the hook switch. The user will hear the confirmation tone (5 quick beeps) then dial tone.
- iii. Dial the PERMANENT HOLD feature Access Code: Depress \*80.
- iv. Replace the hand piece. The call is placed on HOLD. A reminder ring will occur every 60 seconds until the caller is retrieved (if the handset was not replaced, no reminder will be given).
- c. TO RETRIEVE A PARTY ON HOLD. Lift the hand piece (or quickly depress the hook switch, flash button, or link button).

#### 10. TRANSFER

The "Transfer" feature allows incoming calls to be transferred to other base extensions from the extension called (without operator assistance). This feature allows a person on a 2-party call to hold the existing call, then (1) consult privately with a third party (2) join the three parties together to confer or (3) TRANSFER the original caller to the third party. When the TRANSFER is completed the feature users' telephone is free to make or receive calls. The feature user should ensure the third party answers before transferring the incoming call. If the third party is busy, (busy tone heard). The feature user flashes to return to the original caller. When receiving a call by error or when the proper number to transfer to is not known, transfer the caller to the Switchboard Operator 0. DSN calls can be connected to another outside number using this feature.

#### 11. CONFERENCE

a. The CONFERENCE feature allows you to hold an established call then add up to six different parties on the line. During a two-party conversation, either member can add a third party or more parties into the conversation. Once all parties have answered, the feature user can rejoin the conference, if the called party does not answer or is busy; the feature user depresses the hook switch, flash button, or link button to be reconnected to the original networks. During the conference if the feature user hangs up the remaining parties will remain connected only if within the base system (i.e., DSN and Commercial parties are dropped).

#### b. TO CREATE A CONFERENCE:

- i. Inform the caller you are placing the call on hold to arrange a CONFERENCE.
- ii. Without hanging up, depress the switch-hook, flash button, or link button (or the conference six-button on multi-line phones). The user will hear three quick beeps, then dial tone.
- iii. Dial the number of the third party to arrange the conference, ringing will be heard until the called party answers. When the third party answers, the original party is not aware of the conversation.

- iv. Once the original party is aware that the conference is about to be engaged, without hanging up, depress the hook switch, flash button, or link button. All three parties are now connected. The conference will be disengaged once all parties are hung up.
- v. To add a fourth and subsequent parties, repeat steps (b), (c) and (d) above.

#### 12. RING AGAIN

a. The "Ring Again" feature allows a caller who encounters a busy number to request the central computer to monitor the busy circuit. The computer will alert the feature user when the desired telephone is no longer busy, then it automatically completes the connection. When the RING AGAIN requested telephone becomes free, the central computer causes the feature user's telephone to ring in a succession of thirteen quick, short ringing bursts. The feature user must answer during this fast ringing or the RING AGAIN request will automatically be canceled. When the fast ringing is answered, the RING AGAIN requested telephone begins to ring immediately. With a RING AGAIN request made, the feature user is free to make or receive other calls while waiting. When multiple parties request RING AGAIN requests for a common (busy) telephone, requests are serviced on a first call - first serve basis. RING AGAIN requests cannot be answered by others in your CALL PICKUP GROUP.

#### b. RING AGAIN ON A BUSY NUMBER:

- i. While listening to the busy tone, without hanging up, depress the hook switch, flash button, or link button. The user will hear
- ii. Three quick beeps, then dial tone.
- iii. Dial: \*78 and hang up. While waiting to be notified (or recalled), the line is free to make or receive other calls.
- c. WHEN THE RING AGAIN BECOMES FREE:

Thirteen short, quick bursts of ringing will be heard at the feature user's telephone. Once the feature user's telephone is answered, the requested telephone will automatically begin to ring.

#### NOTE: You cannot use the RING AGAIN feature on a busy DSN number.

#### 13. CALL FORWARDING

a. The "Call Forwarding" feature is used to automatically (and silently) redirect calls to another base extension. This feature allows users to have incoming calls follow them to other locations or to be dispatched to other persons or offices. Calls can be FORWARDED to most extensions including Base Operator, but feature users should always coordinate first with the party chosen to receive FORWARDED calls. User's telephone can make outgoing calls but will not receive incoming calls. A feature user in place by a telephone using CALL FORWARDING cannot intercept the forwarded calls without disengaging this feature. No special audible signal will be given to indicate that a telephone is using CALL FORWARDING. CALL FORWARDING cannot be activated or deactivated by members of an active conference. A fast busy tone (denial tone) will indicate when CALL FORWARDING or the desired FORWARD to number is not authorized.

#### b. TO REDIRECT INCOMING CALLS TO ANOTHER EXTENSION:

- i. Coordinate with the FORWARDED party that calls will be FORWARDED.
- ii. Depress hook switch, flash button, or link button
- iii. Listen for dial tone, which indicates ready. A fast busy will indicate feature denial.
- iv. Dial pound sign \*72 + number to be FORWARDED to.
- v. At this time, the original extension can make outgoing calls but will not receive or indicate incoming calls. All calls dialed to the feature user's telephone will ring at the assigned (FORWARDED-To) extension only.

#### c. TO CANCEL A CALL FORWARDING ASSIGNMENT:

- i. Inform the FORWARDED-to party that CALL FORWARDING is being disengaged.
- ii. Listen for dial tone.

iii. Dial pound sign \*73. At this time dial tone is received and incoming calls will be received to the feature user's extension.

#### 14. CALL PICKUP

The "Call Pickup" feature allows a feature user to answer incoming calls to other unattended telephones within a mutual CALL PICKUP GROUP. Incoming calls are PICKED UP by lifting the hand piece and dial 111. The incoming call is automatically connected. Feature users engaged on a call when another call comes in (for an unattended telephone within a common PICKUP GROUP), cannot place the original party on hold to PICKUP the new incoming call. Busy PICKUP parties must terminate or transfer the original before the new incoming call be PICKED UP. An extension within a PICKUP GROUP cannot PICKUP calls to extensions in other PICKUP GROUPS. When answering a call for a PICKUP GROUP, the call should be answered by identifying the name of the work center covered by the PICKUP GROUP. A current work center reference guide of all CALL PICKUP GROUP capabilities should be made available to all GROUP members. PICKUP GROUP capabilities may be identified through records kept by Telephone Communications.

#### NOTE: Ring Again cannot be PICKED UP by a PICKUP GROUP.

#### 15. CALL WAITING

The "Call Waiting" feature discreetly alerts a user on an existing call when another incoming call is waiting to be answered. This feature allows the user to accept a second call without terminating the original call. The feature user may hold the first party while answering the second party. If one of these two parties hangs up, the feature user will be automatically connected to the other party. CALL WAITING allows the feature user to decide and deal with the more important or expensive call first. CALL WAITING PARTIES can be members of conferences, but cannot be conference originators. Extensions with CALL WAITING cannot have the HUNT feature.

#### **HOW CALL WAITING WORKS:**

During conversations, two quick beeps are heard indicating a second incoming call on CALL WAITING. The feature user depresses the hook switch, flash button, or link button to answer the second call and automatically places the first party on hold. Subsequent hook switch, flash button, or link button depressing allows the feature user to alternate between the two calls. Through alternating between calls, a decision can be made as to which call should be handled first.

## **WORLD-WIDE AIR FORCE INSTALLATIONS**

## http://www.globalsecurity.org/military/facility/afb.htm

Base	Phone Nbr Opr Asst	Base	Phone Nbr Opr Asst
Altus AFB OK(31	12) 866-XXXX 866-1110	Eglin AFB FL(3	12) 872-XXXX 872-1110
Andersen AFB GU(31	15) 322-1101 366-1110	Ellsworth AFB SD(3	12) 675-XXXX 675-1110
Andrews AFB MD(31	´	Elmendorf AFB AK(3	17) 552-XXXX 552-1110
Aviano AB IT(31	14) 632-1110 632-1110	F E Warren AFB WY(3	12) 481-XXXX 481-1110
Eielson AFB AK(31	,	Fairchild AFB WA(3	´
Barksdale AFB LA(31	781-XXXX 781-1110	Falcon AFB CO(3	12) 560-XXXX 560-1110
Beale AFB CA(31	12) 368-XXXX 368-1110	Goodfellow AFB TX(3	12) 477-3XXX 477-3217
Bolling AFB DC(31	12) 243-XXXX 227-0101	Grand Forks AFB ND(3	12) 362-XXXX 362-3000
Brooks AFB TX(31	12) 240-XXXX 240-1110	Griffis Business & Technology Park (3	12) 587-1XXX 587-1110
Cannon AFB NM(31	,	Hanscom AFB MA(3	12) 478-XXXX 478-5980
Columbus AFB MS(31	12) 742-7XXX 742-1110	Hickam AFB HI(3	,
Davis Monthan AFB AZ(31	12) 228-XXXX 228-1110	Hill AFB UT(3	12) 924-2XXX 777-1110
Dover AFB DE(31	12) 445-XXXX 445-3000	Holloman AFB NM(3	12) 867-1XXX 867-1110
Dyess AFB TX(31	12) 461-XXXX 461-1110	Hurlbert Field FL(3	12) 579-2XXX 872-1110
Edwards AFB CA(31	12) 525-0XXX 527-0111	Incirlik AB TU(3	14) 676-XXXX 676-1110

Kadena AB JA(315) 634-XXXX 630-1110	Misawa AB JA (315) 226-XXXX 226-1110
Keesler AFB MS(312) 597-XXXX 597-1110	Moody AFB GA(312) 460-1110 460-1110
Lackland AFB TX(312) 945-XXXX 945-1110	Mountain Home AFB ID(312) 857-1XXX 857-1110
Kirtland AFB NM(312) 246-XXXX 246-0011	Nellis AFB NV (312) 682-XXXX 682-1110
Lackland AFB TX(312) 473-XXXX 473-1110	Offutt AFB NE (312) 271-XXXX 271-1110
Langley AFB VA(312) 574-XXXX 574-1110	Onizuka AS CA(312) 561-2XXX 561-3110
Little Rock AFB AR(312) 731-1XXX 731-1110	Patrick AFB FL(312) 854-1XXX 854-1110
Los Angeles AS CA(312) 833-XXXX 833-1110	Petersen AFB CO(312) 692-0XXX 692-7011
Luke AFB AZ(312) 853-XXXX 896-1110	Pope AFB NC (312) 486-0XXX 424-1110
MacDill AFB FL(312) 968-XXXX 968-1110	RAF Croughton UK (314) 236-XXXX 236-8000
Malmstrom AFB MT(312) 632-1XXX 632-1110	RAF Lakenheath UK (314) 236-XXXX 236-1110
Maxwell AFB AL(312) 493-XXXX 493-1110	RAF Mildenhall UK (314) 238-XXXX 238-1110
Maxwell-Gunter AFB AL(312) 596-XXXX 596-1110	RAF Molesworth UK (314) 268-XXXX 268-1110
McChord AFB WA(312) 382-1XXX 382-1110	Ramstein AFB GE(314) 480-XXXX 480-1110
Los Angeles AFB CA(312) 633-0XXX 633-1110	Randolph AFB TX(312) 487-XXXX 487-1110
McGuire AFB NJ (312) 440-0XXX 440-0111	Robins AFB GA(312) 468-XXXX 468-1001
Minot AFB ND (312) 453-XXXX 453-1110	Scott AFB IL(312) 576-XXXX 576-1110

Sembach AB GE(314	496-XXXX 496-1110	Tyndall AFB FL (312) 523-XXXX 523-1110
Seymour Johnson AFB NC(312	) 722-XXXX 722-1110	Vance AFB OK (312) 940-6XXX 940-7110
Shaw AFB SC(312	) 965-1XXX 965-1110	Vandenberg AFB CA (312) 275-0XXX 276-1110
Sheppard AFB TX(312	) 736-XXXX 736-1001	Wheeler AFB HI (315) 456-XXXX 430-0111
Spangdahlem AB GE(314	) 452-XXXX 452-1110	Whiteman AFB MO(312) 975-XXXX 975-1110
Tinker AFB OK(312	) 336-0XXX 884-1110	Wright Patterson AFB OH (312) 787-XXXX 787-1110
Travis AFB CA(312		Yokota AB JA(315) 225-XXXX 220-1110

# **Time Differences from Korea**

### Korea-Wide DSN Listings

Osan Air Base DSN Prefixes 783-XXXX/784-XXXX
Osan Air Base Op Assistance and Information 784-1110

Camp Ponifes (DM7) (215) 724 9504	Camp Market (215) 722 2016
Camp Bonifas (DMZ)(315) 734-8506 723-1110	Camp Market(315) 722-3816723-1110
Camp Carroll(315) 765-7971	Camp Mercer(315) 722-5433
723-1110	(313) 722-3433
Camp Casey(315) 730-2810	Camp Oscar(315) 764-3120
723-1110	
Camp Colbern(315) 722-4300	Camp Page(315) 721-5316
723-1110	
Camp Dodge(315) 734-8514	Camp Pelham
723-1110	
Camp Eagle(315) 721-2204	Camp Red Cloud(315) 732-7022
723-1110	
Camp Edwards(315) 734-5899	Camp Sears(315) 732-6751
723-1110	723-1110
Camp Essayons(315) 732-6865	Camp Stanley(315) 732-5996
723-1110	723-1110
Camp Fallingwater(315) 732-7682	Camp Stanton(315) 734-5600
723-1110	723-1110
Camp Garry Owen(315) 734-2234	Camp Walker(315) 764-5488
723-1110	723-1110
Camp George(315) 764-5488	CFA Headquarters(315) 732-6106
	Cheju Island (MEDVAC)(315) 767-3005
Camp Giant(315) 734-2904	Cheju Island Trng Ctr(315) 723-7159
	Chinae(315) 723-1110
Camp Greaves(315) 734-8619	K-2 (Daegu)(315) 766-4654
723-1110	723-1110
Camp Hialeah(315) 736-3505	K-16 Airfield (Seoul)(315) 723-1110
723-1110	Gimhae(315) 787-4001
Camp Henry(315) 768-7396	Koon-Ni Range(315) 784-6112
723-1110	Kunsan AB(315) 782-1113
Camp Howze(315) 734-5848	Gwang-Ju(315) 786-6500
723-1110	Pilsung Range(315) 767-3505
Camp Humphreys(315) 753-6108	Busan(315) 767-3080
723-1110	Tango(315) 742-4173
Camp Jackson(315) 732-6406	Suwon AB(315) 788-4000
723-1110	784-1110
Camp Libby(315) 767-3244	U.S. Embassy(315) 721-4110
723-1110	Yongin(315) 741-7332
Camp Long(315) 721-3321	Yongsan Garrison(315) 723-1110
723-1110	

# **QUICK Reference List**

Aero Club	784-4424	Household Goods (Inbound)	784-184
AFN	784-5555	Household Goods (Outbound)	
Air Force Aid Society	784-5440	Housing Referral Office	784-1840
Airfield Management		Law Enforcement Desk	
Ambulance/Fire Dept/Security Forces		Legal Office	
AMC Terminal		Library	
American Red Cross		Linen Exchange	
Appointments (Dental)		Military Equal Opportunity	
Appointments (Hospital)		Military Pay	
Area Defense Counsel		MPF Customer Service	
ALS	784-1890	Mustang Club (NCO)	784-690
Auto Skills Shop	784-4787	Officers Club	
Barber Shop, Main BX		Oriental House	784-492
Barber Shop, Officers Club		Pacific House Dining Hall	784-264
Base Exchange Manager		Pass & ID	
BX Main Store		Passenger Service Info	
Base Operations		Popeye's	
Base Weather Forecast		Post Office	
Beauty Shop		Protocol Office	
Billeting Office		Public Affairs	
BOQ/BNCOQ		Ration Control	
Bowling Center		Red Cross	
Burger King		Red Cross (After Hours)	
Cafeteria, Flight Line		Retiree Activities Office	
CE Service Call		Safety	
Challenger Club (NCO)		SARC (Sexual Assault Response Coord	
Chapel		Security Police Desk	
Child Development Center		Services	
Clothing Sales Store		Service Station (Gas)	
Command Post		Store (Class VI)	
Commander's Action Line		Swimming Pool, Mustang	
Commissary		Swimming Pool, Defender	
Checkertails		Taxi, Base	
Credit Union		Taxi, Military	
Crime Stop		Telephone Information	
Dental Clinic		Telephone Trouble Desk	
Dispatcher, Motor Pool	784-4266	Theater	
DODDS, Elementary	784-6912	TMO (Inbound)	784-184
DODDS, High School		TMO (Outbound)	
Dry Cleaners	0505-122-5181	Tours/Travel/Ticket Info	784-4254
Education Office		Turumi Lodge	784-670
Emergency	911	Veterinarian	
EOD		VOQ/VAQ	784-184
Family Services		Weather Forecaster	
Family Support Center		Wing Commanders Hotline	
Gingko Tree Dining Facility		Youth Activities	784-460
Golf Course			
Gymnasium	784-5568		
Health and Wellness Center (HAWC)			

## KT Osan Pay Phones

111 Osun 1 ay 1 nones	
AAFES (965)	668-5491
AAFES (965)	667-5461
Challenger Club (342)	667-7708
Mustang Club (1313)	667-0054
Mustang Club (1313)	
Mustang Club (1313)	667-9756
O' Club (910)	